Every machine leaves our factory with two levels of password protection. We recommend that you establish your own security. See instructions beginning on page 24.

Highest Level of Security:
- User Password - unix
- System Password - linux

Save these passwords in a secure place. Black them out above for maximum security.

**IMPORTANT NOTICE:** Intelligent Controllers are not designed to control all zones as manifold zones. Doing so will cause the main circuit breaker to trip.
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Introduction

Specifications

The following are general specifications. The actual controller supplied may differ in specified options.

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supply Voltage</td>
<td>85-265Vac 3 phase 50Hz with neutral, others available for 220/60Hz delta</td>
</tr>
<tr>
<td>Unit overload protection</td>
<td>Miniature circuit breaker</td>
</tr>
<tr>
<td>Output overload protection</td>
<td>15A super-quick acting (FF) fuse on both legs</td>
</tr>
<tr>
<td>Power output</td>
<td>15A/3600W per zone</td>
</tr>
<tr>
<td>Ground fault detection</td>
<td>20mA per zone</td>
</tr>
<tr>
<td>Thermocouple input</td>
<td>type 'J', or type 'K'</td>
</tr>
<tr>
<td>Control method</td>
<td>Self tuning PID</td>
</tr>
<tr>
<td>Soft-Start with Auto Tune</td>
<td>Unique low voltage method for heater safety</td>
</tr>
<tr>
<td>Temperature scale</td>
<td>Centigrade (Celsius) or Fahrenheit</td>
</tr>
<tr>
<td>Operating range</td>
<td>0 - 472°C or 32 - 882°F</td>
</tr>
<tr>
<td>Control accuracy</td>
<td>+/-1°C</td>
</tr>
<tr>
<td>Alarm Output</td>
<td>Closing volt-free contacts - 5A max 230V</td>
</tr>
<tr>
<td>Remote Input</td>
<td>Voltage free pair to signal Boost or Standby</td>
</tr>
<tr>
<td>Interface</td>
<td>5.7” Full color LCD touch screen</td>
</tr>
<tr>
<td>Case details</td>
<td>Heavy duty metal cabinet with swing-up console</td>
</tr>
<tr>
<td></td>
<td>Size: ITS-48: 350w × 510d × 500h (mm)</td>
</tr>
<tr>
<td></td>
<td>Size: ITS-12: 350w × 510 d × 220 h (mm)</td>
</tr>
</tbody>
</table>

Safety Instructions

DO NOT open the cabinet without first ISOLATING the supplies - there are unguarded terminals inside the cabinet which are potentially dangerous.

Where a three-phase system is used, this potential may be 380 volts or higher.

Safety Notices - an explanation

A WARNING symbol and message, shown here, identifies where there may be a hazardous situation which, if not avoided, may result in death or injury to personnel.

Most warnings pertain to electrical aspects and compliance is mandatory to minimize any personal danger.

A CAUTION warning identifies where there may be a hazardous situation which, if not avoided, may result in damage to property.

Caution warnings present no personal danger, but may cause the equipment to fail or lose its memory.

Where to use this equipment

The display console and controller cabinet together are designed for use in the plastics injection molding industry as temperature controllers for third-party hot runner systems used in mold tools. They must not be used in residential, commercial or light-industrial environments. Furthermore, they must not be used in an explosive atmosphere, or where there is a possibility of such an atmosphere developing.

The HRC cabinet and touch screen console should be installed in a clean, dry environment where the ambient conditions do not exceed the following limits:

- Temperature: 0 to +35°C
- Relative humidity: 90% (non-condensing)
Check your wiring
Before you energize the system, pay special attention to how the power to your controller is wired and how it is connected to the mold.
Lack of attention to detail causes errors such as:
- Incorrect wiring of controller’s 3-phase circuit breaker
- Crossing heater supply feeds with thermocouple detection (although this error can be eliminated by the adoption of DME standard connections)
In such cases wiring errors have caused equipment failure.
DME Company cannot be responsible for damage caused to the controller due to customer wiring and/or connection errors.

The Controller Cabinet
The power supply to the control cabinet is via a strain-relief mounted cable gland plug and this may be wired in star or delta configuration. (Please check your specifications for details of which configuration has been configured.)
An alarm output option is available for extending the alarm, or, perhaps, inhibiting the injection process.

Controller Modules
The controller uses six-zone modules that provide real time temperature control.
Each card has three main components:
- Thermocouple input CPU
- Two control CPUs
- Multi-voltage output triacs

Thermocouple Inputs
The thermocouple inputs have preset responses for both J- and K-type thermocouples. The associated console provides means of selecting the sensor type which, in turn, sets the CPU linearization to match the selected thermocouple type.

Central Processor Units (CPUs)
The CPU provides the following facilities:
- Closed and open loop control of the zones
- Processes thermocouple and current readings to show on display
- Checks for alarm conditions, including excess current, incorrect thermocouple wiring, zone over temperature condition, low impedance between heater and ground, and generates alarm information for the display screen and alarm relay
- Controls the output power to the on-board triac using a number of self-tuning algorithms
The card requires no analog calibration and is ready for use once set up from the display console.

Output Triacs
The controller card has six on-board triacs, one for each channel, that are capable of controlling heating loads of up to 15 amps peak.

Power Supply
The DC power supplies for the cards, data communications and an alarm output relay are all provided by a single power supply unit. This is located on top of the upper chassis panel.

Isolate the Controller
The main power switch is sufficiently rated to disconnect the total load current during switch On and switch Off. To prevent its operation, during maintenance, you can use a suitably-sized padlock, or similar device, to lock the switch in the Off position.

Switching “On” and “Off”
The main power switch is a rotary switch found at the lower rear of the controller. It is sufficiently rated to disconnect the total load current during switch On and switch Off.

**Switching On**

When the controller is switched on, all zones go into “Run” mode automatically to start heating the tool.

**Switching Off (the Controller)**

We recommend using the console to shut down the heating load. Only use the main isolator to switch off a dormant controller.

1. **Shut down the heating.**  
   On the main page, touch **[Mode]**

2. On the Mode page touch **[Stop]**

3. **Shut down the Controller** - use the main power switch to isolate all the power to the entire system

**Screen Layout and Navigation**

This part of the manual introduces you to the controller card to show what facilities are available and what information is available.
Monitoring

The main page has up to 12 zones displayed at maximum size. More zones can be shown with less information per zone.

Control

Side command buttons that change from page to page.

Information

Bottom row shows:
Current Run Mode,
Current Health Status,
Main Page
Can be used for:
- **Monitor** – observe zone condition
- **Control** – Start/Stop & Boost/Standby immediately available. All others (“Standby, Shutdown, Stop”) available from [Mode] button
- **Set** – select any one or more zones to get [Set] function to set or alter zone set-points or run modes.

### Monitoring

<table>
<thead>
<tr>
<th>Healthy Zone - shows:</th>
<th>Zone 6</th>
<th>Green text on Black background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone Name</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Actual Temperature</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scale + Set Temperature</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applied Power</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Warning Zone</th>
<th>Zone 6</th>
<th>Black text on Yellow background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deviation exceeds 50% of Alarm Setpoint</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Alarm Zone</th>
<th>Zone 6</th>
<th>White text on Red background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deviation exceeds Alarm Setpoint</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fatal Error</th>
<th>Zone 6</th>
<th>White text on Red background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Problem detected (see page 47 for details)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Zone Off</th>
<th>Probe 2</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual zone switched off</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Main Page – Display

To show less information and more zones (24-48 zones) use the Display button.

Use Display button to show...

24 Zones - each zone shows Title and Actual

48 Zones - each zone shows Actual
Control – Start Stop and More

Touch [Mode] on the top right brings a new set of command buttons.

The next page offers four modes that are immediately available.

**RUN** – raise all the zones to their set operating temperature

**STANDBY** – Any zones with Standby Temperatures configured are reduced in temperature until the next command is given.

**START** – The system is started in a homogenous heat-rise in which all zones follow the slowest rising zone.

It will switch to RUN when working temperature has been reached.

**SHUTDOWN** – The system is shut down in a homogenous heat reduction. It will switch to STOP when temperatures are less than 194°F.

**BOOST** – Any zones with Boost Temperatures configured are temporarily increased for a user-configurable period.

When the boost period expires then zone temperatures return to their normal Set levels.

**STOP** – set all power levels to zero and lets the tool cool down to room temperature at its own rate.

**CANCEL** – returns to the main page

Secondary confirmation is required to go into any mode other than that which is currently being used.
Main Page – Setting Temperature

Touch one zone

Touch another

Touch [Range]

Touch [Set], and, if prompted, enter the User Password.

Use the key pad to “type” a new Temperature. Touch [Ent] to set the required temperature or [Bsp] to leave the page without making any changes.

On return to main page, you see the new set temperatures. Note: They may individually show an Alarm if the new set temperature is significantly different than the present actual temperature – but the system sees this as a temporary condition and will not show an overall Alarm condition until the tool has had time to attain the new set temperatures.
DME
Intelligent Temperature Control System
USER MANUAL

Tool Page

Setup Tool Page

Graph Page

Zoom Page
The User Interface
Where the configuration of parameters requires a user interface then either a keyboard or a keypad is displayed.

Keyboard – this is offered wherever alphanumeric input is required such as entering a Password or a Tool Name.

Full Keypad – this has all functions available including Boost and Off switches plus Mode and Value options

Numeric Keypad – this has left-hand side grayed out and is used wherever numeric values only are required, such as Alarm Limits.

Screen Saver
There is an automatic function that dims the screen light by 50% after 5 minutes of user inactivity. Touching the screen anywhere will restore it to normal level.
## Setting up your controller

New Intelligent controllers leave the factory with their default settings as shown in this table below.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Default Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone Temperature</td>
<td>0°C or 0°F</td>
</tr>
<tr>
<td>Standby level</td>
<td>65°C or 118°F</td>
</tr>
<tr>
<td>Boost level</td>
<td>0°C or 0°F</td>
</tr>
<tr>
<td>Over temperature range</td>
<td>10°C or 18°F</td>
</tr>
<tr>
<td>Under temperature range</td>
<td></td>
</tr>
<tr>
<td>Maximum Power</td>
<td>85%</td>
</tr>
</tbody>
</table>

For reconfiguring your controller to a new tool or environment, this chapter of the manual shows how to alter the various parameters to your preferred values and to save them.

### What is covered in this section

- Controller Settings – settings that apply to the whole tool
- Zone Settings – settings that apply to one or more zones
- Limits – upper and lower alarm limits
- Boost – the temperature increase when Boost Mode is selected
- Standby – the temperature reduction when Standby Mode is selected
Controller Settings (whole tool) Options
When setting up a new tool you may consider setting these options that affect the overall performance of each tool.
Controller settings may be different between different tools. For instance Tool 1 may display in Centigrade while Tool 2 may display in Fahrenheit

Touch [Tool] to open the Tool page

Touch [Setup] to open the Options page.
If prompted, enter the System password.

Touch [Config] to open the Controller Settings pages.

Touch [Options] to open the Controller settings pages.
(once there use the [PgUp] and [PgDn] buttons to view all Controller Settings)

Settings on these pages include…

Input – the single channel input (HA4 socket) may be configured to initiate either a “Boost” or “Standby” mode

Scale – Temperatures may be set to show as either Centigrade or Fahrenheit

Power Display – select the zone panel information to show percentage power or actual current

Language – select preferred user language

Password Control – allows you to disable passwords so that all operations may be available for open control

Earth Leakage – allows you to disable the display of Earth Leakage current and switch on, or off, the earth leakage control on the card.

To select any option, such as Temperature scale is “Deg C”, touch that option to move the yellow selection indicator then touch [Enter] to confirm your selection or [Cancel] to leave the page without making any changes.
Global Settings (Tool Options)

When setting up a new tool you may consider setting these options that affect the overall performance of each tool. Controller settings may be different between different tools. For instance Tool 1 may display in Centigrade while Tool 2 may display in Fahrenheit.

Touch [Tool] to open the Tool page.

Touch [Setup] to open the Options page.
If prompted then enter the System password.

Touch [Config] to open the Controller Settings pages.

Touch [Global] to open the Global settings panel.

Settings within this panel include…

**Boost Time** – to enter the time for which the temperature will increase whenever the Boost mode is selected. *(Note: Maximum Permissible Boost time is 500 seconds.)*

**Maximum Temperature** – to limit the highest temperature to which any zone may be raised. *(Note: the highest permitted Maximum Temp is 472°C or 882°F)*

**Maximum Power** – to limit the highest power to which any zone may be raised. *(Note: the highest permitted Maximum Power is 100%)*

Touch [Edit] to set any parameter or [Back] to close the panel and leave without making any changes.
Zone Settings

When setting up a new tool you may consider setting these options that are applicable on a zone by zone basis for any tool. Zone settings may be different between different tools. For instance Tool 1 may have manifold speeds set to Manual Slow while Tool 2 may have all zone speeds in Automatic.

Touch [Tool] to open the Tool page

Touch [Setup] to open the Options page.
If prompted then enter the System password.

Touch one or more zones to see new command buttons.
Touch [Set] to view the next page

Touch [Options] to open the Zone Settings pages.
(once there, use the [PgUp] and [PgDn] buttons to view all Controller Settings)

Settings on these pages include…

**Alias** – uses the selected title to identify a group of zones as either Probes, Manifolds or Sprues. “Not Used” allows you to switch off spare zones so they do not show on the main page.

**Speed** – allows you to leave zones at Auto-detect setting or override to Slow, Medium or Fast should the auto setting not give the best performance

**Sensor** – allows you to match the controller to either J-type or K-type thermocouple.

Touch [Cancel] to step back and return to main page.

To select any option, such as Probe, touch that option to move the yellow selection indicator, and then touch [Enter] to confirm your selection or [Cancel] to leave the page without making any changes.
Monitoring Temperature Limits

Your controller card monitors the actual temperature of each zone and verifies that the zone is operating within specific limits. Rather than fixed points of temperature, the High and Low Limits are set as deviations above or below the set point. If any zone temperature goes outside these limits, a visual alarm is shown which is extended to an alarm relay for external switching.

Warn and Alarm Limits

Although there is only one upper and one lower Alarm setting, each gives a visual warning at halfway point. If a High alarm is set to 10 deg then a Warning will show at 5 deg. The same is applicable for the under temp alarm level.

Touch [Tool] to open the Tool page

Touch [Setup] to open the Options page.
If prompted then enter the System password.

Select one or more zones – either...
Select one zone then another, then another, until you have all the required zones
– or –
Select the first zone, then the last, then touch [Range] to include all in between
Touch [Set] to show the zone setting options.

Touch [Limits] to open Alarm Limits panel.

Within the Alarm Limits panel touch either High or Low [Edit] to reveal a keypad. The keypad allows you to enter the amount by which temperature must rise or fall to trigger an upper or lower temperature alarm.
Note that temperature limits are applicable to the current scale. A High limit of “10” while in Centigrade would automatically become “18” when you change the scale to Fahrenheit.
Touch [Cancel] to step back and return to main page.
Setting Boost Temperature

The Boost Temperature may be individually set for each zone as described in the table below.

When boost is activated, the controller will raise the zone temperature. Please note that, on a slow responding manifold, if you set a high boost temperature, the zone may not reach the set boost temperature before the boost time limit expires.

The Boost period is user-configurable and setting this is detailed on the following page.

Touch **[Tool]** to open the Tool page

Touch **[Setup]** to open the Options page.
If prompted then enter the System password.

Select one or more zones – either
Select all the required zones
– or –
Select the first zone, then the last, then touch **[Range]** to include all in between
Touch **[Set]** to show the zone setting options

Touch **[Boost]**.

Within the Boost panel, touch **[Edit]** to reveal a keypad. The keypad allows you to enter the amount by which the temperature will increase whenever the Boost mode is selected.

Note: Maximum Permissible Boost temperature is 100° C or 180° F
Touch **[Cancel]** to step back and return to main page.
Setting Standby Value

Before you activate Standby function, you must first configure the amount. The Standby settings made here are only for Standby Temperature and are individually set for each zone. When standby is activated, those zones with any standby value configured will reduce their temperature.

1. Touch [Tool] to open the Tool page
2. Touch [Setup] to open the Options page.
3. If prompted then enter the System password.
4. Select one or more zones – either
   - Select one zone then another, then another, until you have all the required zones
   - or –
   - Select the first zone, then the last, and then touch [Range] to include all in between.
5. Touch [Set] to show the zone setting options
6. Touch [Standby] to open the Standby panel.
7. Within the Standby panel, touch [Edit] to reveal a keypad.
   - The keypad allows you to enter the amount by which the temperature will reduce whenever the Boost mode is selected.
   - Note: Maximum Permissible Standby temperature is 100° C or 180° F.
8. Touch [Cancel] to step back and return to main page.
Set Zone Temperatures and save to Tool Bank

**Touch one zone**

**Touch another**

**Touch [Range]**

**Touch [Set], and, if prompted, enter the System Password.**

Use the key pad to select a new Temperature. Touch [Ent] to set the required temperature or [Esc] to leave the page without making any changes.

Note: Maximum permissible temperature is 472° C or 882° F

On return to main page you see new set temperatures (here shown in Warning because they are currently higher than actual temperature)
Save new Tool to Tool Bank

(From previous page)
Touch [Tool] to open the Tool Page

Touch any blank tool slot then touch [New]

Enter Tool Name and Touch the [Enter] button
Note: Maximum Permissible tool name is 12 characters long.

Touch [Load] and [OK] to accept new toolbank.

Return to Tool page to see new tool with new name.

Touch [Back] to return to main page with new tool saved.
Password Options
When you first use your touch screen controller you find, as you scroll through the screens, that some functions are protected by password access. Wherever a password is required then a keyboard is displayed where you can enter the required password.

Three levels of control
If the User Password option is set to [Enabled] then there are three levels of control…

1) Open Level – includes various functions that need no password such as Start and Stop.

2) User is a Level 1 password which gives low level access to:
   - Switch the tool on and off
   - Alter temperatures
   - Select different tools

3) System is a Level 2 password which gives high-level access to:
   - All user-level functions
   - Reconfigure the settings for a new tool
   - Store and load new tool settings to/from a memory stick

Password Disabled
If the Password option is set to [Disabled] then all User and System functions become Open Level and no longer require any Password to access.

About password active times
After you key in a password, access is possible while you continue to input data. Each key-touch resets the timer but, when no more input is detected, it times out and then denies unauthorized access.
Setting Password Control

Touch [Tool]

Touch [Setup]

Enter password (if enabled)

Touch [Config]

Touch [Options]

Touch [PgDn] (twice) to see “Password Control”
Select [Enable] to have a higher level password control or [Disable] for “open” control.
Touch [Enter] to accept the setting or [Cancel] to step back and return to main page.
Password Application Table

Here is a detailed list of what level of password is required for various functions on the different pages.

<table>
<thead>
<tr>
<th>PAGE/SCREEN</th>
<th>NO PASSWORD REQUIRED TO</th>
<th>LEVEL1 (USER) PASSWORD REQUIRED TO:</th>
<th>LEVEL2 (SYSTEM) PASSWORD REQUIRED TO:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>Run/Stop/Change Modes. Change Display options. Go to Zoom or Graph page</td>
<td>Set (Alter temperatures or modes)</td>
<td></td>
</tr>
<tr>
<td>Zoom</td>
<td>View only - so no other function except zone up or down</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Graph</td>
<td>View only - so no other function except zone up or down</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tools</td>
<td>View available tools</td>
<td></td>
<td>Load, Save, Backup Restore, Delete New (Create new tools)</td>
</tr>
<tr>
<td>Tools - Setup</td>
<td></td>
<td></td>
<td>Set, Config (Change any values)</td>
</tr>
</tbody>
</table>

Password Security

Every machine leaves our factory with two levels of password protection (these are provided in the front of this manual). We recommend that you change these, as soon as possible, and save them in another location to establish your own security.
Running your controller

‘Running your controller’ is concerned with everyday use of the controller for normal production use. This is considered as selecting an appropriate run mode for the machine according to whether the tool is working or waiting. It may also be necessary to make changes to the heater temperatures. Using the graphical display of recent performance may help such decisions.

What is included in this section:

- Run Modes
- Manual Mode (open loop control)
- Slave Mode
- Standby Mode
- Boost Mode – how to apply a short increase
- Changing Set Temperature
- Alarms
Operating Modes (Start, Stop, Boost and more)

Touch [Mode] on the top right brings a new set of command buttons.

RUN – raise all the zones to their set operating temperature

STANDBY - Any zones with Standby Temperatures configured are reduced in temperature until the next command is given.

START – The system is started in a homogenous heat-rise in which all zones follow the slowest rising zone.

It will switch to RUN when working temperature has been reached.

SHUTDOWN – The system is shut down in a homogenous heat reduction.

It will switch to STOP when temperatures are less than 90°C.

BOOST – Any zones with Boost Temperatures configured are temporarily increased for a user-configurable period.

When the boost period expires then zone temperatures return to their normal Set levels.

STOP – set all power levels to zero and lets the tool cool down to room temperature at its own rate.

CANCEL – returns to the main page

Secondary confirmation is required to go into any mode other than that which is currently being used.

More about Startup and Shutdown

STARTUP – the system measures the heat gain of every zone and automatically holds back the faster (probe) zones to the same rise rate as the slowest rising zone. This ensures that you get a homogenous rise across the whole tool.

SHUTDOWN – the system operates in a similar but reverse method to startup. It switches off the slowest zone and sets the set temperature of all others to be 30° lower. This ensures that you get a smooth uniform cool down across the whole tool.
Boost Mode – Individual Zones

This mode provides a means of temporarily boosting the zone temperature for any one or more zones for a preset (user-configurable) period.

Touch any one or more zones

Touch [Set] and enter password…

… to show the keypad

Touch [Boost] to raise the set level of the selected zones

The screen reverts to main display where you can see the boosted temperature. The zone returns to normal temperature after the preset Boost Time.
Switching individual zones off

<table>
<thead>
<tr>
<th>Zone 1</th>
<th>Zone 2</th>
<th>Zone 3</th>
<th>Zone 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>26</td>
<td>34</td>
<td>14</td>
</tr>
</tbody>
</table>

Touch any one or more zones

Touch [Set] and enter password…

… to show the keypad

Touch [Off] to switch off the selected zones

The screen reverts to main display where you can see the selected zone switched off.

If you select the same zone and touch [Set] the keypad will display “On” instead of “Off” in order to revert the zone to normal duty.
Changing or Setting Zone Temperatures

Touch one zone

Touch another

Touch [Range]

Touch [Set] and enter password.
(Note: temperature and power settings have preset limits as described on page 16.)

To Set a new temperature - touch [Set]
-or-
to Raise the overall temperature - touch [Add].
-or-
to Lower the overall temperature - touch [Sub].
and enter a value.

On return to main page, you see the new set temperatures.
Note: They may individually show an Alarm if the new set temperature is significantly different to the present actual temperature – but the system sees this as a temporary false condition and will not show an overall Alarm condition until the tool has had time to attain the new set temperatures.
Changing to Manual Mode

Manual mode (open loop working) can be simply selected as an alternative to running in Auto (closed loop).

1. Touch one zone
2. Touch another
3. Touch [Range]
4. Touch [Set] and enter password
5. Touch [Man]
   Key in manual percentage.
   Touch [Ent].
Slave Mode

Slave mode is an alternative to Manual and can be selected if one zone has a faulty thermocouple. The Slaved zone then mimics the same power output as the healthy zone and, provided that they had been running at a similar power level previously, the slaved zone will hold a similar temperature.

Touch any zone and see new command buttons

Touch [Set] and enter password

Touch [Slave]

Key in the number of a healthy zone

Touch [Ent]

Return to Main page and see first zone now slaved to second selected zone. The Slaved zone now displays the number of the zone that it has been slaved to.
Alarms

Whichever page may be active; there is a common Mode and Status window at the bottom of the page.

If your controller is switched on and running normally then the left hand Mode window will show RUN and the opposite Status window will show NORMAL.

Mode Window

If the controller is manually switched out of RUN mode then the Mode window shows the selected function, and is seen flashing, on and off.

The table below lists the different displays:

<table>
<thead>
<tr>
<th>Mode</th>
<th>Black Text in White Box</th>
<th>All Control Zones Are Working Normally</th>
</tr>
</thead>
<tbody>
<tr>
<td>RUN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>STOP</td>
<td>White text in Blue box</td>
<td>The System has been shut down and the heaters are at room temperature.</td>
</tr>
<tr>
<td>STANDBY</td>
<td>Yellow text in Black box</td>
<td>Any zones with Standby Temperatures configured have been reduced in temperature until the next command is given.</td>
</tr>
<tr>
<td>STARTUP</td>
<td></td>
<td>The system has been started in a homogenous or staged heat-rise. It will switch to RUN when working temperature has been reached.</td>
</tr>
<tr>
<td>SHUTDOWN</td>
<td></td>
<td>The system has been shut down in a homogenous or staged heat fall. It will switch to STOP when room temperature has been reached.</td>
</tr>
<tr>
<td>BOOST</td>
<td>Black text in Yellow box</td>
<td>Any zones with Boost Temperatures configured are being temporarily raised. (manual request)</td>
</tr>
</tbody>
</table>

Status Window

The right-hand Status window shows NORMAL if all the zones are at their set temperature and no faults have been detected. If any zone detects a fault then the Status window changes its display and color as detailed below:

<table>
<thead>
<tr>
<th>Status</th>
<th>Green Text in Black Box</th>
<th>Controller is Running Normally</th>
</tr>
</thead>
<tbody>
<tr>
<td>WARNING</td>
<td>Black text in Yellow box</td>
<td>A zone’s temperature exceeds the warning limits</td>
</tr>
<tr>
<td>ALARM</td>
<td>White text in Red box</td>
<td>This shows either a Fatal Error or a zone’s temperature exceeds alarm limits</td>
</tr>
</tbody>
</table>

Note that the status alarm is only active when in Run Mode – so systems, whose temperature rises slowly will not raise false alarms. Once they switch over to Run mode at their set temperature then the alarm becomes active.
### Identifying Zone Alarms

<table>
<thead>
<tr>
<th>Zone Type</th>
<th>Description</th>
<th>Status Display</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal Zone</td>
<td>This shows a healthy zone</td>
<td>Zone 6</td>
<td>Green text on Black background</td>
</tr>
<tr>
<td>Warning Zone</td>
<td>This shows a first stage warning</td>
<td>Zone 6</td>
<td>Black text on Yellow background</td>
</tr>
<tr>
<td>Alarm Zone</td>
<td>This shows a second stage alarm</td>
<td>Zone 6</td>
<td>White text on Red background</td>
</tr>
<tr>
<td>Fatal Error</td>
<td>an abbreviated Error message. (for a list of all Error messages see page 47)</td>
<td>Zone 6</td>
<td>White text on Red background</td>
</tr>
</tbody>
</table>

### Alarm Extension

There is a row of red LEDs above the console which acts as an Alarm Repeater which illuminates whenever the console generates an alarm.

This may not mimic the Status window – for instance zones may individually show an Alarm if the new set temperature is significantly different to the present actual temperature – but the system sees this as a temporary condition and will not show an overall Alarm condition until the tool has had time to attain the new set temperatures.

### Beacon and Sounder Extension

A Beacon and Sounder extends any second stage temperature alarm or fatal error alarm. Fixing the alarm condition automatically extinguishes the beacon/sounder.

A key switch is also provided to mute the sounder at any time. Note however, that no reminder is given to show that the sounder is muted when the system is healthy. Re-occurrence of subsequent alarm conditions will cause the beacon to light but not create an accompanying audible alarm.

### Card Indicators

Zone Control Cards have two LED indicators that give a state-of-health display that can be seen on the front edge of the card when the cabinet door is open.

- **SCAN** – this LED flashes briefly as the controller interrogates each card in sequence.
- **FAULT** – Should normally be extinguished. It lights to show that a fault has been detected on the card which may be due to a T/C or wiring problem.
Customizing your controller

Your controller has a dedicated Tool Bank which enables fast adaptation to different circumstances. It has 12 available positions that can be individually configured, named, saved and recalled whenever the tool or job changes.

What is included in this section:

- Using the ToolStore Page
- Renaming an Existing Tool
- Loading Tool settings
- Saving Tool settings
- Deleting a Tool
- Backing-up Tool settings
- Restoring Tool settings
Using the tool store page

The initial window shows the 12 tool slots which may be used to save different settings for different tools.

The tool that is currently loaded and being used is shown with a pink background – here seen as the first tool in the top row.

Other tool slots that have saved tool settings can be identified by seeing a name in that box.

Touch and select another tool slot to see that border appear blue – but it does not become the tool in use until you touch [Load] and confirm [Yes].

Touch [Cancel] to return to the previous page.

Touch [Setup] and enter system password to go to tool configure options.

Tool Options page offers more control to setup the tool (which is fully described in the setup chapter).
Loading tool settings

Note that the operating mode for the controller cabinet remains unchanged by loading another tool. So, if your controller is in Run mode and another tool setting with different temperatures is selected, and loaded, then the tool will immediately change to run at the new incoming temperature settings.

Select the desired tool.

Touch [Load] and enter System Password

Touch [OK]
(or [Cancel] to exit)

Saving tool settings

Whenever you make any changes to a currently loaded tool, any changes that you make are saved shortly after your last touch of the screen.
Saving changed tool settings
If you wish to make a different selection of tool settings and save them for use at another time, you must first create a copy of your current settings as a different tool name, load that copy and make your changes there.

Select a spare blank tool tab

Touch [Save] and enter System Password

Enter a new tool name and touch [Enter].

Return to Tool page and see new tool with new name - touch [Load]

Touch [OK] to confirm

Once the new tool is current leave this page and make all necessary changes. When you have finished then you have an alternative tool. You can, if you wish, return to this page and reload the original tool to get back to your original settings.
Deleting a tool

Once you have deleted a tool there is no way to recover its previous settings. Take care that you are deleting the correct tool.

Note there are two safeguards to check that you delete the correct tool.

Select tool to be deleted

Touch [Delete]

If you try to delete the currently loaded (active) tool a Warning Panel stops the selection. Return and select correct tool, then touch [Delete] once more.

At this point a safeguard asks you to confirm your deletion. Touch [OK] to confirm or [Cancel] to return without deleting the selected tool

After confirmation, return to the Tool page to see “extra-temp” tool now deleted.
Backing up tool settings (with optional USB port)

Backing up tools is a means of saving tool settings to an external media which may be kept in a safe place for secure recovery or transfer to another controller for use elsewhere.

Insert storage media then wait about 10 seconds until the USB memory is ready to use.

Select the tool to Backup

Touch [Backup]

Provided a good USB memory stick is found inserted, the tool settings are saved.
If there is a problem, a Warning message is displayed – try using a different USB stick.

Wait about 10 seconds until data has been written and operation is complete…

then remove storage media
Restoring tool settings (with optional USB port)

If there is any information stored in a selected tool bank or slot, this process overwrites new information into that position. There is an option within this sequence to restore either all of the stored tools or just one selected tool.

Insert the storage media then wait about 10 seconds until the USB memory is ready to use.

Select a blank tool tab

Touch [Restore]

Wait about 10 seconds until data has been written and operation is complete…

then remove the media
Maintaining your controller

Maintaining your controller is all about keeping it in order, checking records and settings and running self-diagnostic checks. There are no user serviceable parts inside the touch screen controller and, in the unlikely event of equipment failure you should return the unit for attention.

What is included in this section

- Self Diagnostic Tests
- System Diagnosis Results
- Servicing and Repairing your Controller
**Self diagnostic tests**  
The Controller has a diagnostic testing tool which allows you to check that every zone is functioning correctly.

It is the correct routine that you should use:

- As an acceptance check
- To see that a new tool is wired up correctly
- As a maintenance aid, to check that a working tool is functioning correctly

**How the test works**  
The following describes the test sequence to show how it works.

1) It applies 10% power and observes that:
   a) the temperature of the zone under test does not reduce further – which would indicate a reversed thermocouple on that zone.
   b) the zone under test rises sufficiently to a set level – if not it increases the applied power and searches again for that temperature rise. It continues to raise the power and look for the expected temperature until a set timer expires. If it does not see the right temperature within the right time, then the zone has failed.
   c) no other zone rises by as much as the first set temperature, which would indicate cross-wiring between the zone under test and another thermocouple.
   d) no other zone rises significantly which would indicate excessive thermal conduction between adjacent zones.

2) After completing the test on the first zone, the routine then moves to subsequent zones until all have been tested.

3) At the end of the test it builds a list of results to show how the test progressed.
Running a Self Diagnosis test

The diagnostic routine may be performed at any time that the controller is connected to the tool, provided that it is not in use for production.

Touch [Tool]

Touch [Setup] then enter the System Password if requested

Touch [Test]

Touch [OK] to start or [Cancel] to go back

The Mode window then shows “Testing” and the first zone Temperature display will read “Test”. Touch [Stop] at any time to end the test prematurely. Touch [Skip] at any time to skip a zone and move on to the next. If you touch [Cancel] the test will finish and no test results will be displayed

At the end of the test Sequence the Controller will build a test result page to show how the test progressed for each zone. Any zone that fails to test successfully is highlighted by a red button marker followed by a brief explanation or a code to show why it failed.

At the end of the test you can touch the [Save] button to export the results to an external USB flash stick as a .csv file. Touch [Cancel] to leave the test page and return to the Tool page.
System diagnosis results
The Test page retains information about any test that is run. You can scroll the screen to view all the results or touch [Print] for a hard copy.

Interpreting the Test Results

Satisfactory Test
If the diagnostic test finds no fault with any zone then the message “Zone Test OK” is displayed against every zone.

Unsatisfactory Test
If the test detects any problems then it displays an error message against the particular zone. Below is a complete list of the various messages along with further detail and possible causes.

User Skipped – You skipped the test for this zone by pressing [Skip] while it was being tested.

User Stopped – You aborted the test by pressing [Stop].

T/C – Thermocouple detected as being open circuit. Check thermocouple wiring for displayed zone.

FUSE - Check card fuse. This message is also displayed if the zone was set to use an off board triac that was not installed. N.B. Off board triacs have their own fuse.

No Mains Sync. Pulse – This is probably due to an error in the supply wiring.

N/Z – No card was detected in the rack at the slot identified with the displayed zone.

Heating Test Failed – Temperature did not rise by the set number of degrees within the heating period. This may be caused by an open circuit heater, a pinched, shorted or dislodged thermocouple.

REV – Temperature appeared to be decreasing when power was applied.

Below 0 or Reversed T/C – May be caused by a reversed thermocouple. Also, in the unlikely event that the test was carried out at an ambient temperature below 0°C, the controller would not work with the resulting negative temperature readings.

Failed to React Correctly – Unexpected results. This message is followed by further error messages.

T/C Interaction with zone NN? – A different zone(s) than the one being tested had an unacceptable rise in temperature (greater than Bad Rise set in Test Values). Indicates faulty T/C positioning or close zone proximity.

Heater/T/C Common with zone NN? – Cross-wiring fault between displayed zones. Could be either the Heater or the thermocouple wiring at fault.

Servicing and repairing your controller
Always isolate your controller at source before you open the unit to inspect it or replace fuses.
When it comes to machine maintenance there is very little that you need to do to look after it.

Replacement parts
We do not expect that you will need to repair any controller parts at board level, other than fuses. In the unlikely event of any board failure please contact DME Customer Service (800-626-6653 or returns@dme.net) for return information.

Cleaning and Inspection
Any excess dust that has entered the cabinet may be removed with a light brush and vacuum cleaner.
External cables should be checked to see that there is no damage to the flexible conduit, plugs or sockets. If the flex has been squashed, if there is visible damage, or if there are any exposed conductors, then for your own safety, it must be replaced.
If the equipment is subject to vibration then we recommend that you use an insulated screwdriver to check that no terminals have become loose.
# Troubleshooting

## Individual Card Diagnostics

The control system has several features which provide a diagnosis of faults in the control system, the tool heaters and thermocouple sensors.

If a zone temperature is seen to deviate from the actual setting beyond the alarm limits then the display will change to White text in Red box and generate a remote alarm.

The following is a list of alarm conditions that may be detected and which will also activate the output contacts.

<table>
<thead>
<tr>
<th>ERROR MESSAGE</th>
<th>CAUSE</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>ERR!</td>
<td>Little or no temperature rise has been detected in that zone. When the console starts to apply power it expects to see an equivalent heat rise at the thermocouple. If the Thermocouple has been trapped and pinched elsewhere in the tool or cable then it cannot see the full heat rise that occurs at the tip. If left uncorrected, there is a danger that the zone could overheat and damage the tip. Instead the circuit maintains the output at whatever level it reached when the monitor circuit detected the fault.</td>
<td>Check thermocouple wiring, it may be reversed. Heater wiring may be faulty or element may be open circuit.</td>
</tr>
<tr>
<td>GND</td>
<td>The system has detected an earth fault.</td>
<td>Check your heater wiring for a low impedance path to ground.</td>
</tr>
<tr>
<td>REV</td>
<td>The card has detected an abnormal input at the T/C termination that indicates a shorted or reversed thermocouple.</td>
<td>If the REV alarm persists then you should switch off the controller and investigate the offending zone. Alternatively you could slave the offending zone to a good zone until you have time to clear the fault.</td>
</tr>
<tr>
<td>T/C</td>
<td>An open circuit thermocouple has been detected and no auto-response has been selected in the T/C Open Error column of the Setup page.</td>
<td>For immediate recovery you can either slave that control zone to an adjacent zone or change to open loop control. Make a note of the above action so that when the controller is free you can check to see whether the input fuse on the control card has ruptured. If the fuse is good then you may need to check the wiring for faults or even replace the thermocouple.</td>
</tr>
<tr>
<td>FUSE/LINE</td>
<td>EITHER the output fuse for that zone has failed. Note: A fuse can only fail due to a fault external to the controller. Identify and rectify the fault before replacing the fuse. Note: The fuse detection circuit requires a continuous low level current through a high impedance bleed resistor to maintain the alarm condition. As a result the load circuit is still connected to the main voltage supply and it is not safe to attempt to repair or replace the fuse without first isolating the circuit. If the fuse in question is mounted on a control card then it is safe to unplug the board in order to isolate the circuit and replace the fuse on the card.</td>
<td>Replace the fuse with one of the same rating and type, i.e. High Rupture Current load fuse. The blown fuse is located on the control card.</td>
</tr>
<tr>
<td></td>
<td>OR No main supply synchronization pulses being received. The three-phase supply is used in a cross-over detection circuit to generate timing pulses for accurate phase control and firing the triac. If the phase detection fails on one or two phases then there is no pulse to use to measure phase angle and the LINE error message is generated. Meanwhile, all circuits on the healthy phases will continue to work normally.</td>
<td>There is a phase detection circuit on each card and a common phase detection circuit on all other controller types. Although a fault in such circuits may cause the LINE error message, such fault is very rarely seen. The most common error is either the absence of one phase or, if a plug has been re-wired incorrectly, a swapped phase and neutral. If a LINE error message occurs then switch off and isolate the controller then check supply wiring for presence of all three phases.</td>
</tr>
</tbody>
</table>
Other possible fault Conditions

Rapid Temperature Fluctuations
The most likely cause of temperature fluctuations is extraneous voltages being picked up by the thermocouple cable, i.e. common mode. This may be due to poor grounding of the tool or, a faulty shielded thermocouple wire or, alternatively, a faulty heater. We recommend that all earth connections be tested.

Ground Fault Detection
The Ground fault detection detects any fault caused by ground leakage current. Ground faults can be caused if a tool has been idle for some time and moisture has gotten into one heater. It may be possible to identify the heater and repair the faulty zone by using the adjacent heaters to heat it up and dry it out, thus fixing the original problem.

Module Removal
To remove a control module from its slot, unscrew four corner screws first. There is no need to switch off the main supply. However, if operational requirements allow, the cabinet may be isolated.

The shrouded terminals on the motherboard are live unless the power supply is switched to OFF.

ITS Fuses
There is a Miniature Circuit Breaker that offers general over-current protection for the complete unit.

Supplementary Fuses
All the supplementary circuits (console supply, power supply, fans) are protected by a pair of fuses which are fed from the upper and lower supply busbars.

These are din-rail mounted and can be found inside the left side cover (viewed from the front) of an ITS-48 and under the cover at the top on an ITS-12.

<table>
<thead>
<tr>
<th>Class</th>
<th>20mm Glass Fuse Antisurge (ABS Fuse)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rating</td>
<td>10 Amps</td>
</tr>
</tbody>
</table>

Controller Cards
The current controller card has protection fuses for both the T/C input and for the heating load output.

Input Fuse Type: Surface-mount quick-blow
If the module shows a “T/C” alarm then this may indicate that the input fuse has ruptured. The card may be easily removed and the fuse changed.

<table>
<thead>
<tr>
<th>Item Number</th>
<th>RPM0124</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuse Rating</td>
<td>.062Amps</td>
</tr>
</tbody>
</table>

Output Fuse Type: HRC High Speed
If the module shows a “FUSE” alarm then the card may be easily removed and the fuse changed. Only use Ceramic Body Fuses on Control Cards; NEVER use glass bodied fuses.

<table>
<thead>
<tr>
<th>Item Number</th>
<th>RPM0123</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rating</td>
<td>16Amps</td>
</tr>
</tbody>
</table>

NOTE: If you find that any fuse has ruptured then please make sure that you replace the faulty fuse for a new one with identical characteristics.