



COOLINGCARE PRO SERVICE

Professional, One Day, Diagnostic & Channel Cleaning Service

DME CoolingCare Pro is an inexpensive, worry free opportunity to experience the benefits of a DME CoolingCare unit in a one day trial.

Pro Service Benefits:

- Clean (1) tool with up to 6 cooling channels in less than 24 hours
- Cleaning media to address various contaminants (\$100.00 value)
- On site service technician at no charge (\$800.00 value)
- No inventory or storage concerns
- DME coordinated round-trip transportation
- Try-it before you buy-it
- Avoid capital expense approvals
- Service provided in your shop. No need to send the tool out to be cleaned
- **Guaranteed improvement of your tool or the service fee is refunded**



CoolingCare Machine benefits:

- Reduced cycle time
- Improved production up-time
- Improved part quality
- Reduced maintenance and labor expenses
- Improved flow rate and heat removal capabilities

CoolingCare Pro overview:

- Pro unit - 6 channel capability, 2 heaters and 1 fluid monitoring system
- 8 hour cleaning service of (1) tool
- Installation and machine set-up done by a certified technician
- Cleaning media and installation kit included

Contact the DME Customer Service team to schedule your hassle free professional cleaning or simply return the form on the reverse side and our team will coordinate a service date.

toll free Canada - 800-387-6600
worldwide - 248-398-6000
email -
dme_canada@dme.net



COOLINGCARE PROFESSIONAL SERVICE REQUEST FORM

Please complete the form below and return to DMEUS-Customer-Service@milacron.com or fax to 888-808-4363

Date :	Company Name:	Account #
Contact Name:	Phone Number:	Email Address:
Bill to		Ship to (if different than Bill to)
Company:	Company:	
Address:	Address:	
City:	City:	
State:	State:	
Zip	Zip:	
Attention:	Attention:	

Pre-trial check list

1.	What is your power supply? - 3 phase 480V requires transformer - Single phase 240V does not require a transformer	
2.	Is an electrical engineer available for start-up?	
3.	Do you have accessible compressed air? - min. 6 bar (70 PSI) required	
4.	Do you have accessible water supply - min 40 gallons will be required	
5.	Do you have containers available for waste removal?	
6.	Do you have a waste removal protocol	
7.	What size fittings do you use on your mold? 200 series, 300 series or 500 series	
8.	What types of contaminates are you experiencing? - Rust - iron oxide (reddish brown color) - Calcium Magnesium (white/yellowish w chalky texture)	

Item Number

CCPROSERVICE - On-site cleaning of (1) tool with up to 6 cooling channels

Qty ____ @ \$1000.00*

Includes: Certified Technician, Cleaning Media and Installation Kit

per tool

* Guaranteed tool improvement or service fee is refunded

Return On Investment Example

Work week = 7 days/Hours per day = 20 hours/Press rate = \$135.00 per hour
 7 days x 20 hours x \$135.00= weekly revenue \$18,900
 Post cleaning productivity improvement = 1%
 \$189 per mold x 10 molds (average per week) = weekly improvement \$1,890
 \$1,890 x 50% margin = \$945 contribution margin.
 1 week @ \$1000 / \$945 = 10.6 week return on investment



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CCPROSERVICE - On-site cleaning of (1) tool with up to 6 cooling channels

Qty _____ @ **\$1300.00***

Includes: Certified Technician, Cleaning Media and Installation Kit

per tool

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